

# Making a Difference

keeping our community informed



## Community Update Regarding COVID-19

April 6, 2020

### Important Contacts:

To apply for SNAP food assistance, Medicaid, and/or TANF cash assistance (TANF cash assistance requires a minor child to be in the family), call **844.640.6446** or visit **benefits.ohio.gov**

Currently receiving SNAP food assistance, Medicaid, and/or TANF cash assistance and have questions about your benefits, call customer service at **844.640.6446**

To apply for PRC COVID-19 Emergency Services or PRC Work Supports, call **740.670.8706**

To apply for unemployment benefits, visit **unemployment.ohio.gov** (24/7) or call **877.644.6562**

### Public Assistance Updates:

#### Food Assistance (SNAP, food stamps)

- To apply, call **844.640.6446**
- Individuals currently receiving food assistance whose benefits are scheduled to expire and who have not yet been re-certified will have their food benefits extended as follows:

<u>Scheduled to Expire</u>	<u>Extended Through</u>
March 2020	September 2020
April 2020	October 2020
May 2020	November 2020

- Supplemental Benefits: Those individuals/families who do not currently qualify for the maximum SNAP allotment will receive a supplemental benefit that will increase such groups to the maximum allotment.

#### Medicaid

- To apply, call **844.640.6446**
- Re-determinations/renewals of Medicaid eligibility will be suspended for a period of 180 days. Case/coverage closure will only occur for: voluntary requests to close case, deaths, and individuals moving out of state.

#### TANF (Cash assistance for families with minor children)

- To apply, call **844.640.6446**
- Individuals currently receiving TANF cash assistance whose benefits are scheduled to expire and who have not yet been re-certified will have their TANF cash benefits extended as follows:

<u>Scheduled to Expire</u>	<u>Extended Through</u>
March 2020	September 2020
April 2020	October 2020
May 2020	November 2020

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## PRC (Emergency Assistance for Families with Minor Children in the Household)

To apply, call **740.670.8706**

### COVID-19 Emergency Supports

Families who have experienced unexpected household expenses related to the coronavirus/COVID-19 crisis and meet family composition and income standards (at or below 200% of the federal poverty guideline), may be eligible for COVID-19 Emergency PRC. Priority will be given to expenses related to preparing for or involvement in self-quarantine and social distancing. Other services include assistance with rent, housing deposits, utilities, mortgage, car payments, and car insurance.

### PRC Work Supports

Families with a minor child, are at or below 150% of the federal poverty guideline, and are employed at least 20 hours per week\*, may be eligible for services to help maintain employment. Services include assistance with rent, deposits, mortgage, utilities, automobile insurance, car payments, transportation services, and other items required for employment.

\*Self-employment does not meet the 20 hours per week employment requirement

## Protective Services Updates:

### Children Services

- To report suspected child abuse or neglect, call **740.670.8888**, from 8 AM - 5 PM, Monday - Friday
  - Evenings, weekends, and holidays, call the Sheriff's Office at **740.670.5500** to report suspected child abuse and neglect.

### Adult Protective Services

- To report elder suspected elder abuse, neglect, or exploitation of adults age 60 +, call **740.670.8800**, 8 AM - 5 PM, Monday - Friday. Please leave a voicemail message.
  - Evenings, weekends, and holidays, reported suspected elder abuse or neglect to Sheriff's Office at **740.670.5500**

## Unemployment Benefit Information:

### Unemployment Benefits

- To apply, visit [unemployment.ohio.gov](http://unemployment.ohio.gov) or call **877.644.6562**. Due to the volume of individuals requesting unemployment benefits at this time, customers are encouraged to apply online at [unemployment.ohio.gov](http://unemployment.ohio.gov), which is available 24/7, and to access the online application during "off hours."
- The State's unemployment call center is open 7 AM - 7 PM, Monday - Friday, and from 9 AM - 5 PM on Saturday.
- Unemployment benefits will be retroactive to the date a person became eligible. Any delays in unemployment processing will not affect a claimant's total benefit amount.
- Unemployment applications and processing is handled by the State (Ohio Department of Job and Family Services), not Licking County Job and Family Services. However, OhioMeansJobs|Licking County is available to help answer general questions at 740.670.8700.

The information provided in this document is a summary of various services and how to access them based on information available as of April 6, 2020. Additional eligibility criteria and restrictions apply. Items noted are subject to change given the ever-changing efforts to address the COVID-19 crisis.