

Making a Difference

keeping our community informed

Licking County
Job & Family Services
Help for today. Hope for tomorrow.



Community Update Regarding COVID-19

April 6, 2020

Important Contacts:

To apply for SNAP food assistance, Medicaid, and/or TANF cash assistance (TANF cash assistance requires a minor child to be in the family), call **844.640.6446** or visit **benefits.ohio.gov**

Currently receiving SNAP food assistance, Medicaid, and/or TANF cash assistance and have questions about your benefits, call customer service at **844.640.6446**

To apply for PRC COVID-19 Emergency Services or PRC Work Supports, call **740.670.8706**

To apply for unemployment benefits, visit **unemployment.ohio.gov** (24/7) or call **877.644.6562**

Public Assistance Updates:

Food Assistance (SNAP, food stamps)

- To apply, call **844.640.6446**
- Individuals currently receiving food assistance whose benefits are scheduled to expire and who have not yet been re-certified will have their food benefits extended as follows:

<u>Scheduled to Expire</u>	<u>Extended Through</u>
March 2020	September 2020
April 2020	October 2020
May 2020	November 2020

- Supplemental Benefits: Those individuals/families who do not currently qualify for the maximum SNAP allotment will receive a supplemental benefit that will increase such groups to the maximum allotment.

Medicaid

- To apply, call **844.640.6446**
 - Re-determinations/renewals of Medicaid eligibility will be suspended for a period of 180 days.
- Case/coverage closure will only occur for: voluntary requests to close case, deaths, and individuals moving out of state.

TANF (Cash assistance for families with minor children)

- To apply, call **844.640.6446**
- Individuals currently receiving TANF cash assistance whose benefits are scheduled to expire and who have not yet been re-certified will have their TANF cash benefits extended as follows:

<u>Scheduled to Expire</u>	<u>Extended Through</u>
March 2020	September 2020
April 2020	October 2020
May 2020	November 2020

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PRC (Emergency Assistance for Families with Minor Children in the Household)

To apply, call **740.670.8706**

COVID-19 Emergency Supports

Families who have experienced unexpected household expenses related to the coronavirus/COVID-19 crisis and meet family composition and income standards (at or below 200% of the federal poverty guideline), may be eligible for COVID-19 Emergency PRC. Priority will be given to expenses related to preparing for or involvement in self-quarantine and social distancing. Other services include assistance with rent, housing deposits, utilities, mortgage, car payments, and car insurance.

PRC Work Supports

Families with a minor child, are at or below 150% of the federal poverty guideline, and are employed at least 20 hours per week*, may be eligible for services to help maintain employment. Services include assistance with rent, deposits, mortgage, utilities, automobile insurance, car payments, transportation services, and other items required for employment.

*Self-employment does not meet the 20 hours per week employment requirement

Protective Services Updates:

Children Services

- To report suspected child abuse or neglect, call **740.670.8888**, from 8 AM - 5 PM, Monday - Friday
 - Evenings, weekends, and holidays, call the Sheriff's Office at **740.670.5500** to report suspected child abuse and neglect.

Adult Protective Services

- To report elder suspected elder abuse, neglect, or exploitation of adults age 60 +, call **740.670.8800**, 8 AM - 5 PM, Monday - Friday. Please leave a voicemail message.
 - Evenings, weekends, and holidays, reported suspected elder abuse or neglect to Sheriff's Office at **740.670.5500**

Unemployment Benefit Information:

Unemployment Benefits

- To apply, visit **unemployment.ohio.gov** or call **877.644.6562**. **Due to the volume of individuals requesting unemployment benefits at this time, customers are encouraged to apply online at unemployment.ohio.gov, which is available 24/7, and to access the online application during "off hours."**
- The State's unemployment call center is open 7 AM - 7 PM, Monday - Friday, and from 9 AM - 5 PM on Saturday.
- Unemployment benefits will be retroactive to the date a person became eligible. Any delays in unemployment processing will not affect a claimant's total benefit amount.
- Unemployment applications and processing is handled by the State (Ohio Department of Job and Family Services), not Licking County Job and Family Services. However, OhioMeansJobs|Licking County is available to help answer general questions at 740.670.8700.