Ohio | Benefits

Caseworker SSP Resources Cheat Sheet

As a caseworker working with the SSP, it is encouraged you utilize this Cheat Sheet to quickly and easily access relevant Documents, Videos and Job Aids that may answer any questions or issues that may arise.

Document Resources for Caseworker Reference

➢ What's New on the SSP
➢ Self-Service Portal Flyer
➢ How – To Guide

Video Resources

➢ How to Create an Account
➢ How to Reset Password
➢ How to Upload Docs
➢ How to Apply
➢ How to Report Changes
➢ Eligibility Self-Assessment
➢ SSP Enhancements

Relevant Job Aids Regarding Processing e-Apps

➢ Child Care e-Applications
➢ Finding e-Applications in the Ohio Benefits Worker Portal
➢ Status of an Application or Case